

Continuous Improvement for Superior Results

Course Summary

Description

This workshop will provide you with the understanding you need to start seeing your workplace, project or program in a different way. Firstly, you will harness the power of lean through a highly interactive and fun game that runs throughout the workshop. It will inspire you to find your own better way of doing things and equip you with basic knowledge to implement a simple lean initiative. Secondly, you will explore the human or cultural side of building continuous change into your normal work.

The saying "it's not the destination, but the journey that is important" pretty much sums up the shift in perception that needs to be achieved in a continuously Improving organization. This workshop will help you discover how to do that.

Objectives

At the end of this course, students will understand:

- The basic principles of lean thinking that you can apply to any situation from driving your car to reorganizing your entire department
- The elements of leadership that everyone can use to start driving towards a continuously improving culture
- The nature of knowledge within your organization, how to keep it alive and how you can grow that knowledge through team learning and so stay ahead
- How the people in your organization can own their ongoing change
- How you, wherever you are in the organization, can be instrumental in making CI real

Topics

- Lean thinking
- Change
- Organizational Knowledge
- Leadership and Culture
- Creativity

Audience

Anyone within an organization that feels the need to be continuously moving forward, adapting to an ever-changing world, finding better ways of doing things and keeping up with the demands of the modern work place. This is suitable for all levels within an organization – change has to be led as well as implemented; it helps if all are using the same mental models and vocabulary.

Prerequisites

There are no prerequisites for this course.

Duration

Two days