ProTech Professional Technical Services, Inc.

Agile Project Management Using Jira Software Training

Course Summary

Description

The Agile Product Management course will help you understand how to optimize your product to achieve company's goals. The course focuses on Jira Project Management skills for the managers. The course covers product management, Agile at scale, software development, design, the Agile advantage.

Objectives

At the end of this course, students will be able to:

- Focus on understanding your customer base to gauge satisfaction and pinpoint places for improvement.
- PM helps teams achieve their business objectives by bridging the communication gap between dev, design, customer, and business.
- Effective communication which helps drive successful experiences and outcomes.
- Excellent time management skills should be able to work best under pressure and handle tight deadlines.
- Maintain relationships. Boost morale, empower those around you and handle conflict ethically and responsibly.

Topics

- Product Management
- Product Management in Jira
- Agile at scale

- Reporting in Jira
- Core Jira Project management
- Agile Teams

Audience

This course is geared for those who want to develop the management skills necessary for success of the product and the business

Prerequisites

- Defining the company's vision and then working towards that vision with realistic and achievable goals.
- Learn how to identify the problems and to work with your team to design a new product or adapt an existing one to fix it.

Duration

Three days

ProTech Professional Technical Services, Inc.

Agile Project Management Using Jira Software Training

Course Outline

I. **Product Management**
   A. Agile and Jira Overview
   B. Project Boards
   C. Enrich Issues
   D. Kanban Method
   E. Lean and Agile Principles
   F. Scrum
   G. Searching
   H. JQL
   I. Filters
   J. Epics
   K. Dashboards
   L. Putting it all Together

II. **Product Management in Jira**
   A. Overview
   B. Product Roadmaps
   C. Product Manager
   D. Tips for new product managers
   E. Roadmaps
   F. Tips for presenting product roadmaps
   G. Requirements
   H. How to prioritize features using NPS
   I. Product analytics
   J. Remote product management

III. **Agile at scale**
   A. Overview
   B. Managing an agile portfolio
   C. Lean portfolio management
   D. Okrs
   E. Long-term agile planning
   F. What is SAFe?
   G. Spotify model
   H. Organizational agility with Scrum@Scale
   I. Scaling agile with Rosetta Stone
   J. Agile iron triangle
   K. Using Improvement Kata to support lean
   L. The Large-Scale Scrum (LeSS) framework

IV. **Reporting in Jira**
   A. Create and configure reports
   B. Create reports to answer business questions
   C. Configure appropriate access to reports
   D. Create and configure dashboards
   E. Create gadgets and dashboards to answer business questions
   F. Use filters as the data sources for dashboards
   G. Create and configure Wallboards
   H. Share dashboards
   I. Read and interpret reports and gadgets
   J. Select the appropriate report/gadget to answer a question, given a scenario
   K. Use a Jira gadget within Confluence

V. **Core Jira Project management**
   A. Course overview
   B. Managing Jira Projects
   C. Managing Roles and Permissions
   D. Managing Boards
   E. Boards and Projects
   F. Managing Issues
   G. Automation
   H. Reports and Dashboards
   I. Other Jira Features

VI. **Agile Teams**
   A. Overview
   B. Remote teams
   C. Working with specialists
   D. Release ready teams
   E. Agilent's agile transformation journey